



ICD-10 IMPLEMENTATION OCTOBER 1, 2015

SEPTEMBER 30, 2015

Dear Valued PathGroup Client:

The Centers for Medicare and Medicaid Services (CMS) mandated conversion to the International Classification of Diseases 10th Revision (ICD-10) will go into effect tomorrow, October 1, 2015. For proper claims processing on October 1 and after, it is essential that clients submit the most accurate and complete ICD-10 diagnosis code(s) to avoid incident. Claims encoded using the ICD-9 code set for services performed after October 1 will not be accepted.

PathGroup has worked diligently to update all systems in an effort to facilitate a smooth transition on October 1. Though PathGroup anticipates minimal to no issues with the transition to ICD-10, we will communicate any identified issues that appear to affect all users as quickly and efficiently as possible.

If you have questions or issues related to PathConnect or your ordering interface effective October 1, please submit a TrackIT ticket with “ICD-10” in the subject line to help@pathgroup.com – this will expedite your request. Once received, your inquiry will be logged, tracked and assigned to the appropriate department for follow-up and resolution.

Clinical Laboratories are required to submit accurate and complete diagnosis codes to payers. The new ICD-10 clinical modification introduces greater specificity in code assignment, expanded injury codes, flexibility to add new codes, and more. Claims submitted with inaccurate or incomplete diagnosis coding may result in denials, creating additional time and labor from all parties to resolve. PathGroup relies on ordering physicians to submit appropriate diagnosis codes for all laboratory services requested. For proper claims processing on and after October 1, it is essential that the most accurate and complete ICD-10 diagnosis codes is filed to avoid incident.

With our clients and patients in mind, we remain focused on executing a seamless conversion and uninterrupted service. **For further questions, please contact Client Services at 615-562-9300 or 1-888-474-5227.**